Minutes from COVID Inpatient Phone Call 3.16.2020

Flosi presentation:

- **Overview**
  - At some point this call may have a different platform (other than by phone) so can show websites
  - Vcemergency.com has local information
  - Doesn’t have Quest lab information
  - (*78 mutes everyone – Broadcast mode)

- **Local website**
  - Via venturafamilymed.org or VCMC medical staff website
  - Updating website currently
  - Making some more categories today

- **Our hospital**
  - PUIs – currently 4 at this time at VCMC, 0 at SPH
    - Hoping for public health information soon
    - Other hospitals also
  - Quest lab tests – not listed

- **County Leadership and our hospital leadership was working all weekend – county CEO, human resources, operations, sheriff, EMS**
  - What if there was a surge?
    - Prep
      - Walked through surge options for our own hospital and other hospitals
        - Need for resources
    - Mayors, senators asking for what they could do to help us
      - Message reaching local and state government
      - List being developed
  - County EMS 4 pm phone call today to discuss surge planning

- **Questions**
  - What to do when you’re sick?
    - Employee → Employee health and HR department
    - Nurses/ EVS / etc. → manager → employee health or HR
  - What to do when you’re older?
    - Dr. Kory to be arbiter of that decision
    - Dr. Levin (Public Health Officer) will be clarifying recommended self-quarantine of people greater than 65 today or tomorrow

- **Waiver to use the old building → CDPH**
  - Thinking through processes
- Screening of visitors
  - VCMC
    - 3 different places outside of the hospital to enter
      - Boardwalk, front, ED entrance
      - Visitors AND employees: if any symptoms, don’t come to work
  - SPH
    - ED entrance; front entrance closed
  - 1 visitor at a time
    - Exceptions: Laboring moms and peds patients, end of life care, but must go through administrator of the day via the nursing supervisor, as well as chief medical officer

- Outpatient procedures:
  - Endoscopies
  - Outpatient surgeries
    - Recommendations at this time (as written by Dr. Flosi):

At any time, if a clinician does not feel comfortable performing a procedure or test, it should / can be cancelled.

Considerations when considering cancelling procedures / tests

- The urgency of the procedure / test
  - Emergent
  - Highly urgent (needs to be performed in next 48-72 hours)
  - Urgent (needs to be performed in next 7-10 days)
  - Semi-urgent (needs to be performed in next 4-6 weeks)
  - Routine

- Morbidity to patient
  - If not performed
  - Morbidity of the testing / procedure itself

- Post procedure healthcare utilization
  - ICU / ventilator time
  - SNF / complicated discharge needs

- Comorbidities of the patient that put them at high risk
  - Age > 65
  - Chronic medical condition such as diabetes, heart disease, chronic lung disease, received ing immunosuppressive medications, chronic kidney disease

- Supplies utilized by the procedure that may be in short supply, will be difficult to replenish, and are necessary for care of COVID-19 patients if a surge occurred

Brief window to complete routine and semi-urgent before the expected surge of patients.

- Staff
- Want to protect everyone from getting ill
- Pay attention to donning/doffing – USE A BUDDY TO WATCH YOU DOFF!!
  - Airborne + contact + eyewear still
  - Don outside of room
- No massive shortage of N95s. If have covered for droplet by another
- Fit testing: shave your beard; PAPRs are very limited
  - Small cafeteria auditorium to fit test 10:30 – 1 pm this week
  - Tiger Text her

- Supplies
  - Trying to do PPE rounds
  - If test negative, stop wasting PPE

- Volunteers curtailed
  - Gift shop closed

- Tent
  - Tent deployed in old ambulance bay next to MRI on Loma Vista
  - Sichi, EMS, Flosi going to meet
  - At this moment, use as a triage or rapid care for folks asking to be tested
    - Need to continue to see these patients – tent will be as an extension of the ED

- Folks not in our system:
  - If colleagues are looking for help:
    - Hotline number 24/7 to try to take burden off of Public Health
    - Physician related hotline

- Ventura County Health Emergency
  - See 3/13/2020 minutes
  - If you’re having a meeting, consider remote

- Do we have enough supplies?
  - Bob Tumpane is Supply Chain coordinator

- Still following CDC Airborne as of now.

- Denise from public health confirmed after this phone call:
  - Quest wants 1 swab (will throw out more than 1 swab)
  - Public Health: Wants 2 separate swabs (but will accept one swab – if only 1 swab, could miss 8% of positives), but while short supply of viral medium, wants 2 swabs in 1 viral medium (OP + NP in one viral medium)

- Sign in sheet
  - Make sure you sign in to PUIs
  - Send sheets to Leticia Rodriguez (disaster preparedness)
  - Kory to keep track of self-quarantine
  - Self-monitoring sheet includes on second page – matrix of exposure category

- Potentially major breach
- Patient said “can’t give results over the phone, come to the hospital” – coughing spell in department
  - DO NOT COME BACK TO THE HOSPITAL OR CLINIC FOR RESULTS
  - On our end, changing triage points to clinicians and not clerks will also help
- Limit number of staff for COVID
- Capacity of testing
  - Maybe 20s/ day, hoping to increase more
- Public health (high risk patients)
  - How do we get them more help? So they can do more
- Process for people doing drive by
  - ED/ inpatient: sign in and sign out
  - Not our patients but wanting a test:
    - Done through Quick Reg process
- Verbal consent for forms is ok (to avoid paper)
- Video monitoring?
- Patients over age 65
  - Pending Levin thoughts
- Per Terry Cho: Today drive up testing: Urgent cares at AFMC, Fillmore, Sierra Vista, Las Islas
- Education to the community
  - Ashley Bautista Public Information Officer – on Facebook and other places trying to get proper word out
    - Facebook groups